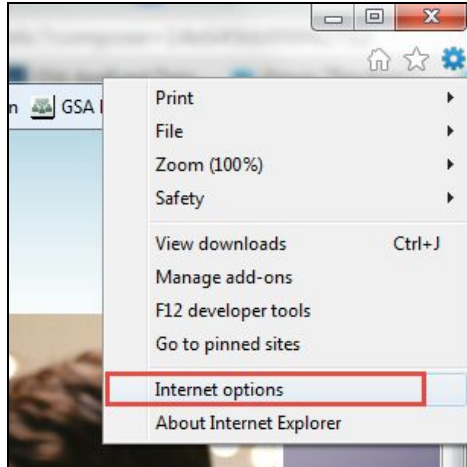
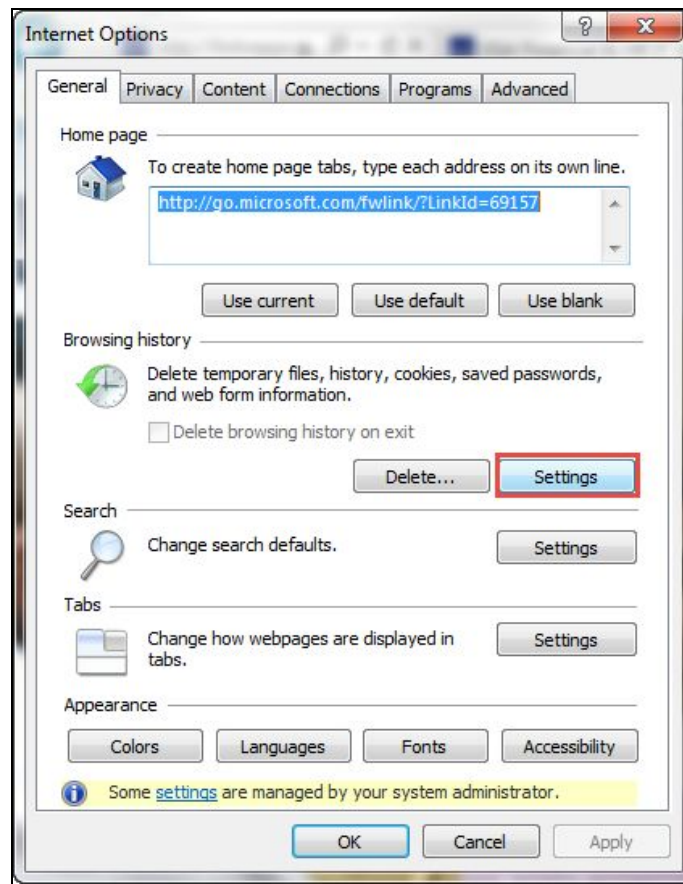


How to Clear Internet Cookies

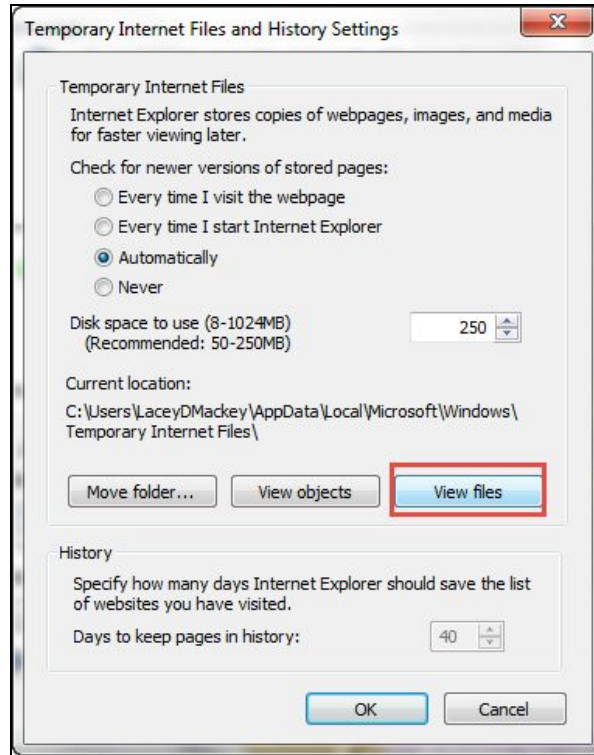
Open Internet Explorer, choose **Tools > Internet options**.



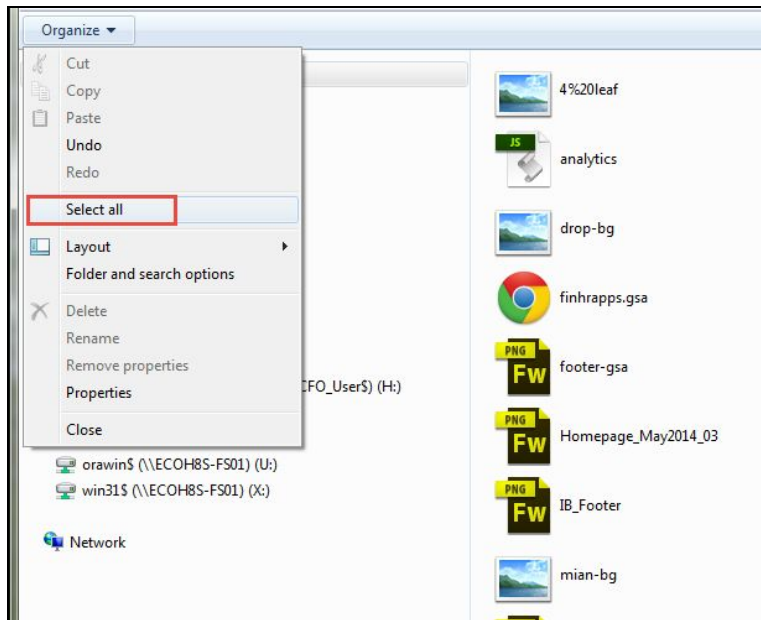
Under the section labeled *Browsing History*, click the **Settings** button.



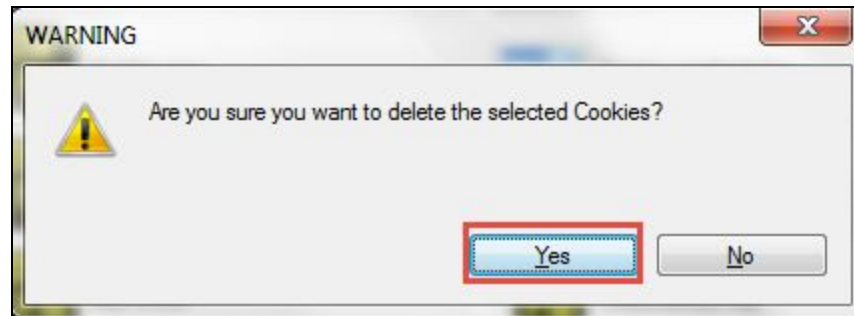
In the dialogue box that appears, click on the **View Files** button.



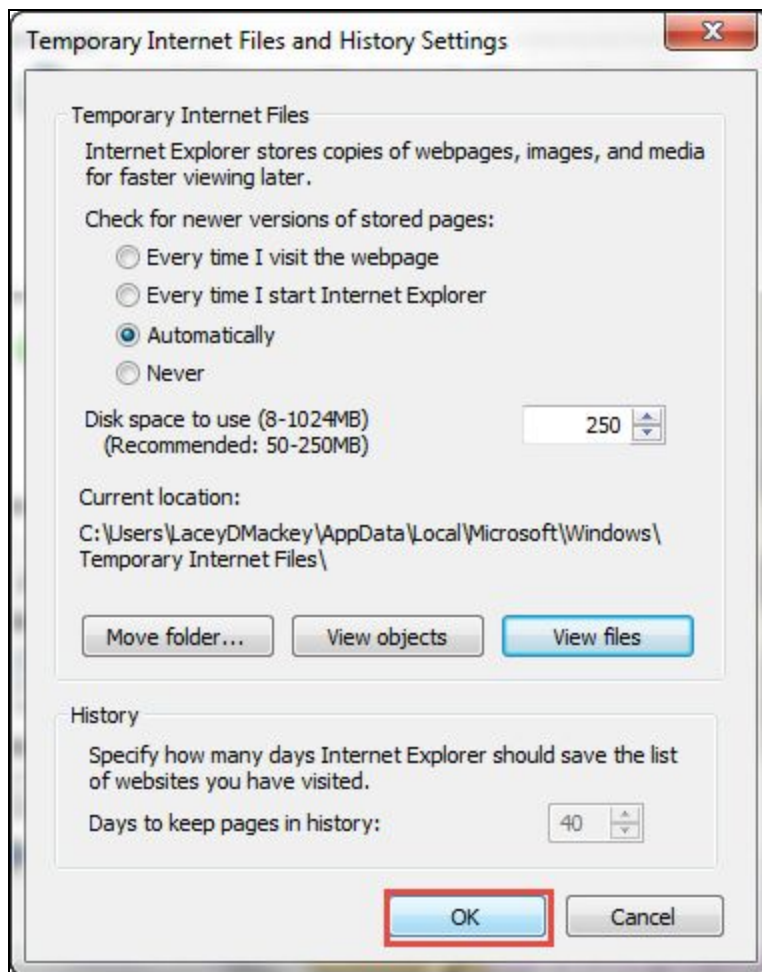
In the top left of the box, click on **Organize**, and choose **Select All**.



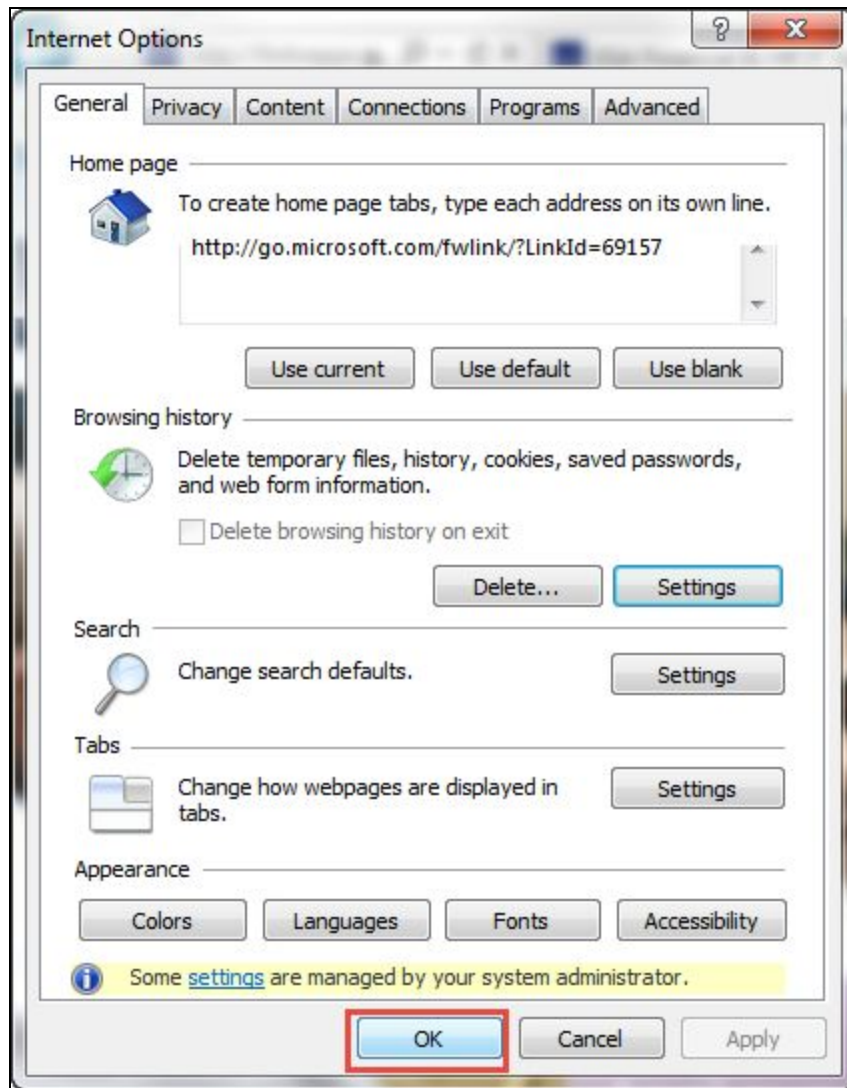
Press the **Delete** key.



When asked if you want to delete all the cookies selected, click **Yes**.

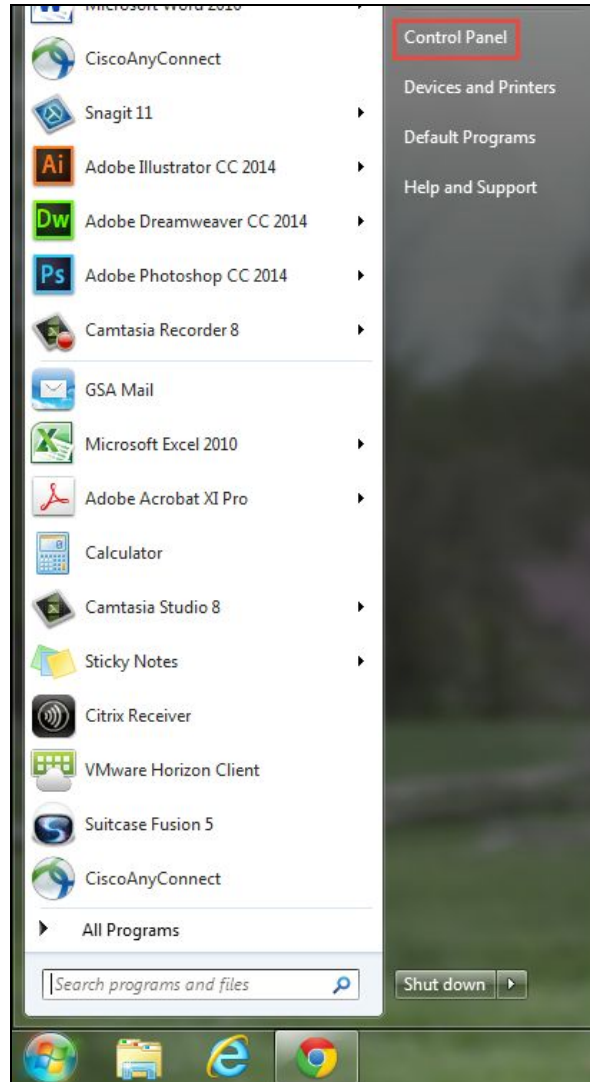


Return to Internet Explorer, and click **OK** to exit the dialogue box.



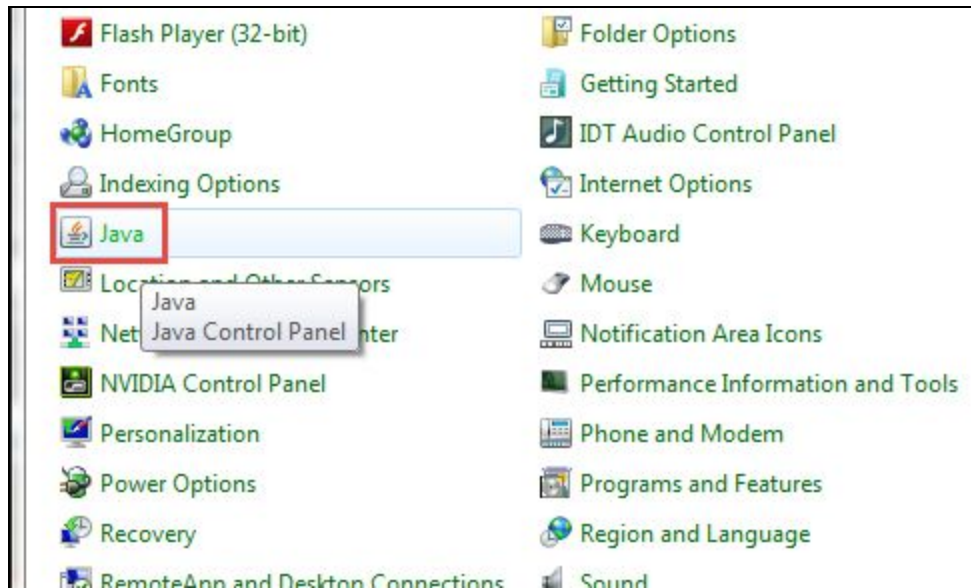
To Clear Java Cache:

Click to open your computer's **Start** menu. Click to open the **Control Panel**.

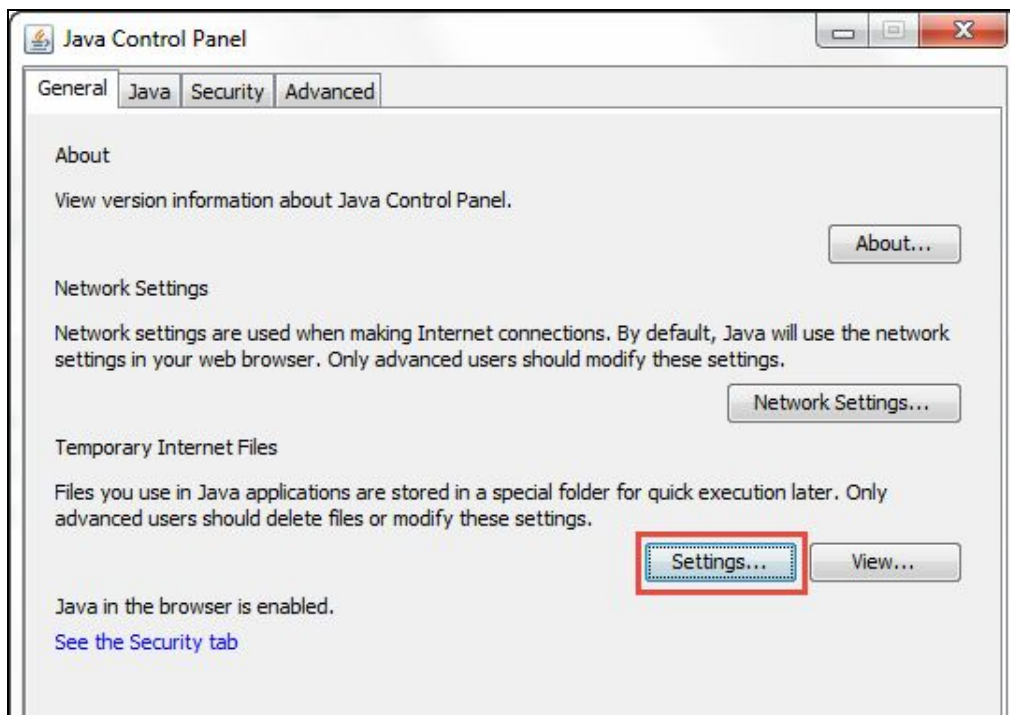


Click on the **Java icon**.

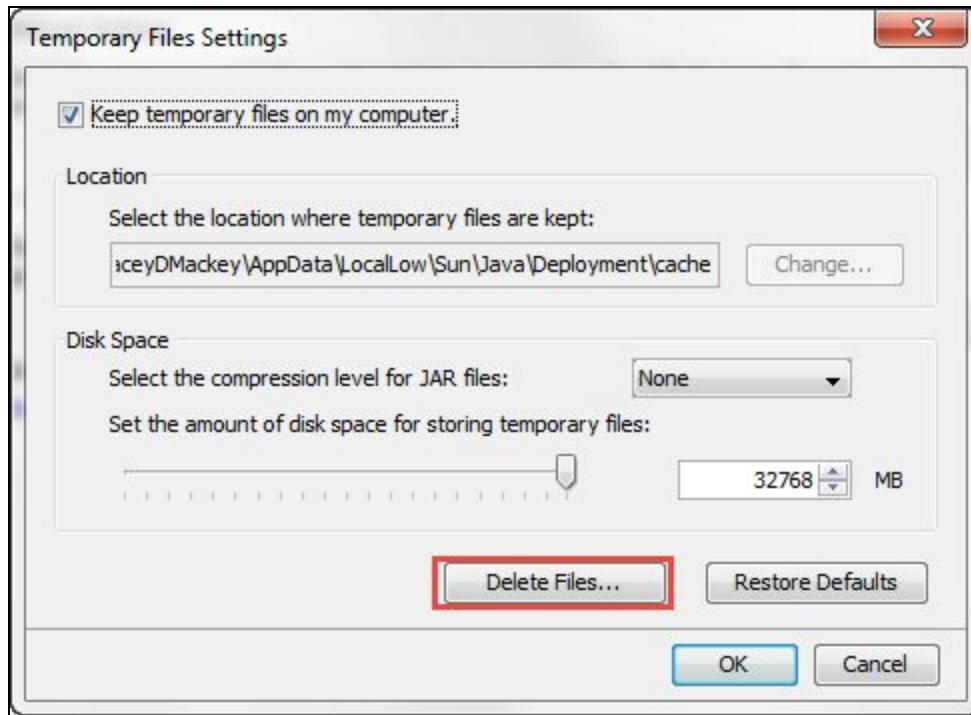
- If the icon does not appear, type "Java" into the search box in the top right of the screen.



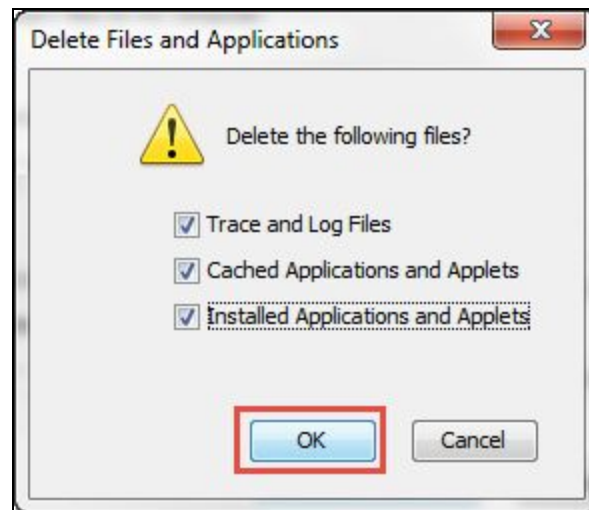
The Java Control Panel will appear. On the "General" tab, click the **Settings** button under the Temporary Internet Files section.



Click the **Delete Files** button.



A dialogue box will appear, asking which files you would like to delete. Select all three boxes, and click **OK**.



Click **OK** to exit all dialogue boxes.